

Manager Help Line

The Manager Help Line is a means for employers to receive support and immediate guidance with day-to-day employee issues. Whenever a manager has a human resource question or problem, they simply call Auto HR at the 800 number above, or contact us via e-mail, and access the Manager Help Line. Questions will be answered by one of Auto HR's experienced and certified consultants (SPHR and/or SHRM-SCP) who will provide step-by-step guidance and suggestions to assist the client resolve their specific employment situation, based on sound and practical human resource practices and employment regulations.

Our team of certified human resource experts ensure that clients receive prompt, accurate answers to critical employment issues. Although we are not attorneys, our practical experience helps employers avoid or resolve most labor questions and concerns before they become a crisis.

Calls and emails are answered "live" Monday through Friday 8 am to 8 pm CST. Due the personal attention we give to our clients, occasionally voice mail may be reached, but calls and emails are returned the same day, and typically within an hour.

Since Auto HR was founded in 1993, we have handled thousands of calls dealing with just about every human resource problem or situation imaginable. Here is a partial list of topics we regularly discuss with managers:

- ✓ Counseling With Employees About Policy Violations
- ✓ Americans With Disabilities Act (ADA)
- ✓ Damage to Company Property
- ✓ Discharge for Cause
- ✓ Discrimination Allegations
- ✓ Drug and Alcohol Problems
- ✓ Excessive Absenteeism
- ✓ Family and Medical Leave Act (FMLA)
- ✓ Harassment
- ✓ Wage and Hour Issues

The Manager Help Line is a powerful management tool. It provides you with the means to solve HR problems before they become legal problems.



"I love recommending Auto HR to my clients.

The Manager Help Line is an incredible value. The staff provides prompt and accurate advice that has saved many a company from a costly legal misstep. I've been most impressed with Auto HR's commitment to keep their materials and advice up to date. Auto HR is the perfect solution for small or multi-site businesses -- it's like having an HR professional on demand everywhere you do business. In today's complex legal environment, that kind of service and accessibility is essential. Auto HR just works."

Laura M. Franze
Attorney
Co-Chair National Labor & Employment Practice
Hunton & Williams, LLP

AUTO HR